



16th Annual User Conference

San Antonio, Texas ▪ September 15th – 18th, 2009

Tuesday, September 15th

- 4:30p – 6:30p Registration (Marianne Wyatt and Vicki Madaras) - *Outside the Cedar Room*
- 7:00p – 9:00p Reception - *Cedar Room*
- 9:00p - ? Hospitality – *Room 316*

Wednesday, September 16th

- 6:45a – 8:00a Breakfast - *Cedar Room*
- 7:30a – 8:00a Late Registration - *Outside the Magnolia Room*
- 8:00a – 8:15a **Keynote Address and Welcome (Tracy Ownbey)** - *Magnolia Room*
- 8:15a – 9:45a **Enhanced Court Processes (Vicki Madaras, Ron Swank) - repeated on Friday** - *Magnolia Room*
Streamlined abilities to complete actions and sentences, new test for dispositions, ability to skip steps for test existence, ability to limit to a specific case type and new override abilities.
- Records Retention and Database Cleanup (Marianne Wyatt)** – *Palm Room*
Ability within JEMS to manage cases such PID cleanup, case purge, case finalizing and writing off uncollectible fines, image relocation, deleting and expunging and what happens to the data.
- 9:45a - 10:15a Break and “Ask a Support Person”
- 10:15a – 11:45a **Need More Reports? Find Out What’s Available (Vicki Madaras, Marianne Wyatt)** – *Palm Room*
New custom reports that you might be able to use such Cost History, Warrant Reports, Monthly Collections, Case Status with aging, ad hoc reporting, and reports to manage case load.
- What’s New With Case Manager and Table Manager (Denise Blankenship)** - *Magnolia Room*
Larger screens, new icons, new/combined financial screens, quick text for minutes, searching by receipt number, new rules in Table manager that control Case Manager, and much more.
- 11:45a – 1:15p Lunch - *Cedar Room*
- 1:15p – 2:45p **Managing Your Dockets (Vicki Madaras, Marianne Wyatt)** - *Magnolia Room*
Calendar view, drag/drop scheduling, scheduling by judge/courtroom, new courtroom processing.
- New Jury Management (Tracy Ownbey, Ron Swank)** – *Palm Room*
Jury enhancements and Web Jury.
- 2:45p – 3:15p Break and “Ask a Support Person”
- 3:15p – 4:45p **Imaging/Paperless Courts (Ron Swank, Denise Blankenship)-repeated on Friday** - *Magnolia Room*
Image Depth Specification, redaction, batch processing of images, attaching different media types, attaching multiple images to actions.
- Financials and Common Questions (Vicki Madaras, Marianne Wyatt)** – *Palm Room*
Simple solutions to every day tasks such as handling an NSF, voiding disbursements, amending charges and what happens to your disbursements, applying to multiple cases, recalculating your case balance.
- 4:45p – 6:45p Hospitality Suite - *Room 316*
- 7:00 – 9:00p Dinner TBD
- 9:00p - ? Hospitality Suite – *Room 316*



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Thursday, September 17th

- 6:45a – 8:00a Breakfast - *Cedar Room*
- 7:30a – 8:00a Really Late Registration -*Outside the Magnolia Room*
- 8:15a – 9:45a **Providing Information to the Public (Lesley Rials, Marianne Wyatt)** – *Palm Room*
iJEMS public access, attorney and officer and managing serviceable documents.
- Family Support and Maintenance (Vicki Madaras, Ron Swank)** – *Magnolia Room*
New family support processing and reporting.
- 9:45a - 10:15a Break and “Ask a Support Person”
- 10:15a – 11:45a **Rehabilitation Tracking (Denise Blankenship)** – *Magnolia Room*
Track rehabilitation sentences for drug cases or any sentencing requiring rehabilitation.
- What’s New With Case Manager and Table Manager (Vicki Madaras, Marianne Wyatt)** - *Palm Room*
Larger screens, new icons, new/combined financial screens, quick text for minutes, searching by receipt number, new rules in Table manager that control Case Manager, and much more.
- 11:45a – 12:00p Short Break
- 12:00p - 1:00p Working Lunch (box lunch)
- The Future of JEMS (Tracy Ownbey, Ron Swank)** - *Magnolia Room*
Future plans and enhancement direction for JEMS.
- 1:00p – 3:00p **Product Direction (Ron Swank, Vicki Madaras, Marianne Wyatt)** – *Magnolia Room*
Tell us changes in the base application that would eliminate your biggest business issues. Come prepared with your top issues. Don’t tell us about bugs or people issues.
- 3:00p – 6:00p Hospitality Suite - *Room 316*
- 9:00p - ? Hospitality Suite - *Room 316*

Friday, September 18th

- 6:45a – 8:00a Breakfast - *Cedar Room*
- 8:15a – 9:45a **Enhanced Court Processes (Vicki Madaras, Marianne Wyatt)** – *Magnolia Room*
Streamlined abilities to complete actions and sentences, new test for dispositions, ability to skip steps for test existence, ability to limit a court process to a specific case type and new override abilities.
- Imaging/Paperless Courts (Denise Blankenship, Ron Swank)** – *Palm Room*
Image Depth Specification, redaction, batch processing of images, attaching different media types, attaching multiple images to actions and images to a person.
- 9:45a - 10:15a Break and “Ask a Support Person”
- 10:15a – 11:00a **What Else Can JEMS Do (Ron Swank, All PCSS Employees)** – *Magnolia Room*
PocketJEMS and MobileJEMS.
- 11:00a – 11:30a **Closing (Ron Swank)** – *Magnolia Room*
Certificates and Prize Drawings (must be present to win)

* The internet access code you receive when checking in can be used anywhere in the hotel.

* Rooms and agenda subject to change.